SERFF Tracking Number:
 HUMA-127364354
 State:
 Arkansas

 Filing Company:
 Humana Insurance Company
 State Tracking Number:
 49529

Company Tracking Number: AR-11-2011

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.012 Multi-Plan 2010

Standard Plans 2010

Product Name: Humana RDHL Individual Medicare Supplement Plans

Project Name/Number: HRDHL Ad Copy/AR-11-2011

#### Filing at a Glance

Company: Humana Insurance Company

Product Name: Humana RDHL Individual SERFF Tr Num: HUMA-127364354 State: Arkansas

Medicare Supplement Plans

TOI: MS08I Individual Medicare Supplement - SERFF Status: Closed-Filed- State Tr Num: 49529

Standard Plans 2010 Closed

Sub-TOI: MS08I.012 Multi-Plan 2010 Co Tr Num: AR-11-2011 State Status: Filed-Closed

Filing Type: Advertisement Reviewer(s): Stephanie Fowler

Authors: Michele Zabel, Paula Disposition Date: 09/01/2011

Williamson, Bettina Ponds, Tammy

House, Tiffany Turner, Seth

Johnson

Date Submitted: 08/11/2011 Disposition Status: Filed-Closed

Implementation Date Requested: On Approval Implementation Date:

State Filing Description:

#### **General Information**

Project Name: HRDHL Ad Copy Status of Filing in Domicile: Not Filed

Project Number: AR-11-2011 Date Approved in Domicile:
Requested Filing Mode: Review & Approval Domicile Status Comments:
Explanation for Combination/Other: Market Type: Individual
Submission Type: New Submission Individual Market Type:

Overall Rate Impact: Filing Status Changed: 09/01/2011
State Status Changed: 09/01/2011

Deemer Date: Created By: Bettina Ponds

Submitted By: Bettina Ponds Corresponding Filing Tracking Number:

Filing Description:

Re: Humana Insurance Company, NAIC: 119, 73288, FEIN: 39-1263473

GHHH3YIHH – Humana Reader's Digest Healthy Living Medicare Supplement Plans Ad Copy

Humana Insurance Company is submitting the attached marketing material for your review and approval. We intend to utilize these advertisements to market our individual Humana Reader's Digest Healthy Living Medicare Supplement Plans.

Company Tracking Number: AR-11-2011

TOI: MS081 Individual Medicare Supplement - Sub-TOI: MS081.012 Multi-Plan 2010

Standard Plans 2010

Product Name: Humana RDHL Individual Medicare Supplement Plans

Project Name/Number: HRDHL Ad Copy/AR-11-2011

The advertisement will be printed in Reader's Digest publications. The Fulfillment booklet referenced in the ad is being filed for approval under a separate filing.

Form: GHHH3YIHH

Policy forms: ARMESRDA, ARMESRDF, ARMESRDF(HD), ARMESRDK, ARMESRDN

Please contact me via SERFF, at bponds@humana.com, or at (502)580-0964 if you have any questions or require further information relative to this filing.

#### **Company and Contact**

#### **Filing Contact Information**

Bettina Ponds, Medicare Supplement Product bponds@humana.com

Compliance Analyst

500 W. Main St. 502-580-0964 [Phone]

Louisiville, KY 40202

**Filing Company Information** 

Humana Insurance Company CoCode: 73288 State of Domicile: Wisconsin 1100 Employers Boulevard Group Code: 119 Company Type: Life & Health

Green Bay, WI 54344 Group Name: State ID Number:

(800) 558-4444 ext. [Phone] FEIN Number: 39-1263473

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#### **Filing Fees**

Fee Required? Yes
Fee Amount: \$50.00
Retaliatory? No

Fee Explanation: \$50.00 per form

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Humana Insurance Company \$50.00 08/11/2011 50550322

 SERFF Tracking Number:
 HUMA-127364354
 State:
 Arkansas

 Filing Company:
 Humana Insurance Company
 State Tracking Number:
 49529

Company Tracking Number: AR-11-2011

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.012 Multi-Plan 2010

Standard Plans 2010

Product Name: Humana RDHL Individual Medicare Supplement Plans

Project Name/Number: HRDHL Ad Copy/AR-11-2011

#### **Correspondence Summary**

Ad Copy

#### **Dispositions**

Status Created By Created On Date Submitted

Filed-Closed Stephanie Fowler 09/01/2011 09/01/2011

**Amendments** 

Form

Schedule Schedule Item Name Created By Created On Date Submitted

Seth Johnson

08/18/2011

08/18/2011

Company Tracking Number: AR-11-2011

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.012 Multi-Plan 2010

Standard Plans 2010

Product Name: Humana RDHL Individual Medicare Supplement Plans

Project Name/Number: HRDHL Ad Copy/AR-11-2011

#### **Disposition**

Disposition Date: 09/01/2011

Implementation Date: Status: Filed-Closed

Comment:

Rate data does NOT apply to filing.

 SERFF Tracking Number:
 HUMA-127364354
 State:
 Arkansas

 Filing Company:
 Humana Insurance Company
 State Tracking Number:
 49529

Company Tracking Number: AR-11-2011

Form (revised)

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.012 Multi-Plan 2010

Standard Plans 2010

Product Name: Humana RDHL Individual Medicare Supplement Plans

Ad Copy

Project Name/Number: HRDHL Ad Copy/AR-11-2011

ScheduleSchedule ItemSchedule Item StatusPublic AccessSupporting DocumentStatement of VariabilityFiled-ClosedYes

Filed-Closed

Yes

Form Ad Copy Replaced No

Company Tracking Number: AR-11-2011

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.012 Multi-Plan 2010

Standard Plans 2010

Product Name: Humana RDHL Individual Medicare Supplement Plans

Project Name/Number: HRDHL Ad Copy/AR-11-2011

#### **Amendment Letter**

Submitted Date: 08/18/2011

#### **Comments:**

Form GHHH3YIHH has been revised to include the following disclaimer to clearly disclose the relationship between Humana and Reader's Digest:

The Humana Reader's Digest Healthy Living Medicare Supplement Plans carry the Reader's Digest name and Humana pays a royalty fee to Reader's Digest. Amounts paid are used for the general purposes of Reader's Digest and its subscribers. Neither Reader's Digest nor its affiliate is the insurer.

#### **Changed Items:**

Form Schedule Item Changes:

#### Form Schedule Item Changes:

Form	Form	Form	Action	Form	Previous	Replaced	Readability	Attachments
Number	Type	Name		Action	Filing #	Form #	Score	
				Other				
GHHH3YIH	Advertising	Ad Copy	Initial					GHHH3YIHH
Н								- HUM-RD
								Print
								Ad_V2.pdf

Company Tracking Number: AR-11-2011

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.012 Multi-Plan 2010

Standard Plans 2010

Product Name: Humana RDHL Individual Medicare Supplement Plans

Project Name/Number: HRDHL Ad Copy/AR-11-2011

#### Form Schedule

#### **Lead Form Number:**

Schedule	Form	Form Type Form Name	Action	Action Specific	Readability	Attachment
Item	Number			Data		
Status						
Filed-	GHHH3YIH	Advertising Ad Copy	Initial			GHHH3YIHH
Closed	Н					- HUM-RD
09/01/2011						Print
						Ad_V2.pdf

#### ADVERTISEMENT

The purpose of this communication is the solicitation of insurance. Contact will be made by an insurance agent or insurance company.

# A plan I can understand. A partnership I can trust.

### Introducing the Humana Reader's Digest Healthy Living Medicare Supplement Insurance Plans.

By teaming up with Reader's Digest, Humana is able to provide unique, new Medicare Supplement insurance plans that offer more than you expect. You'll have exclusive access to simple tools and resources to help you make better, more informed Medicare decisions that will enhance your life.

### WITH HUMANA READER'S DIGEST HEALTHY LIVING MEDICARE SUPPLEMENT INSURANCE PLANS, YOU GET:

- Your choice of easy-to-understand Medicare Supplement insurance plans to fit your budget and needs, with the personal attention Humana has delivered for more than 25 years
- The freedom to keep the doctors you have now, as long as they accept Medicare patients
- Dental and vision coverage included<sup>1</sup>

You also get unique extras you may not be able to get anywhere else, including:

- How-to advice about the newest health topics in Reader's Digest Healthy Living Bulletins\*
- Discounts on popular health books from the Reader's Digest Healthy Living library\*

\*The programs and services described in this section are not insurance and are neither contractually offered nor guaranteed under our Medicare Supplement insurance policies. These programs and services may be provided by a third party, discontinued at any time, and are subject to geographic availability.

It's all designed to help you live a better, healthier life on Medicare.

[Image of fulfillment book]

### **Get more information now!**

Call for your FREE booklet:

[1-866-887-2303] (TTY: 711) [Monday – Friday, 8 a.m. – 8 p.m.]

[Humana Reader's Digest Logo]

<sup>&</sup>lt;sup>1</sup>Benefits may not be available in all states.

## The Humana Reader's Digest Healthy Living Medicare Supplement Insurance Plans.

Not connected with or endorsed by the U.S. government or the federal Medicare program.

Insured by Humana Insurance Company, Humana Insurance Company of Kentucky, Humana Health Benefit Plan of Louisiana, Inc., or Humana Health Insurance Company of Florida, Inc. Calls will be answered by Medicare Supplement insurance agents/producers. Medicare Supplement insurance plans are available to those enrolled in Parts A and B of Medicare due to age and are also available in some states to under 65 disabled Medicare recipients. Coverage is limited to Medicare eligible expenses. Benefits vary by insurance plan and the premium will vary with the amount of benefits selected. Depending on the insurance plan chosen, you may be responsible for deductibles and coinsurance before benefits are payable. These policies may have exclusions and limitations; please call your agent/producer or Humana for complete details of coverage and costs.

Policy form series MESRD or state equivalent. Oregon Policy forms: ORMESRDA, ORMESRDF, ORMESRDF(HD), ORMESRDK and ORMESRDN. Tennessee Policy forms: TNMESRDA, TNMESRDF, TNMESRDF(HD), TNMESRDK, and TNMESRDN. Texas Policy form series TXMESRDA, TXMESRDF, TXMESRDF(HD), TXMESRDK, and TXMESRDN.

Ohio Residents: Not connected with, sponsored by, nor endorsed by the federal or state government, the Social Security Administration, the Centers for Medicare and Medicaid Services, or the Department of Health and Human Services. The agent/broker is making the sale on behalf of Humana. You may verify the agent/broker and Humana information by contacting: The Ohio Department of Insurance, [50 W. Town Street, Third Floor - Suite 300, Columbus, OH 43215. Consumer Hotline: 1-800-686-1526 or TDD Number: (614) 644-3745]. You may also contact the plan or Humana at [insert address and phone number].

The Humana Reader's Digest Healthy Living Medicare Supplement Plans carry the Reader's Digest name and Humana pays a royalty fee to Reader's Digest. Amounts paid are used for the general purposes of Reader's Digest and its subscribers. Neither Reader's Digest nor its affiliate is the insurer.

Humana Inc., [PO Box 70209, Louisville, KY 40270-0209]

# Call for your FREE booklet: [1-866-887-2303] (TTY: 711)

[Monday – Friday, 8 a.m. – 8 p.m.]

[Humana Reader's Digest Logo]

Company Tracking Number: AR-11-2011

TOI: MS08I Individual Medicare Supplement - Sub-TOI: MS08I.012 Multi-Plan 2010

Standard Plans 2010

Product Name: Humana RDHL Individual Medicare Supplement Plans

Project Name/Number: HRDHL Ad Copy/AR-11-2011

#### **Supporting Document Schedules**

Item Status: Status

Date:

Satisfied - Item: Statement of Variability Filed-Closed 09/01/2011

Comments:

Attachment:

SOV GHHH3YIHH.pdf

#### **Statement of Variability - GHHH3YIHH**

[Print Ad – Page 1] → indicates page number for internal use

[1-866-887-2303]

[Monday - Friday, 8 a.m. - 8 p.m.]

PO Box 70209, Louisville, KY 40270-0209]

[50 W. Town Street, Third Floor - Suite 300, Columbus, OH 43215. Consumer Hotline: 1-800-686-1526 or TDD Number: (614) 644-3745]  $\rightarrow$  these telephone numbers, hours of operation, and addresses are bracketed so we can change to reflect any changes in them.

[Humana Reader's Digest Logo] → bracketed to indicate logo may change.

[Image of fulfillment book] → bracketed for appropriate booklet image. To use image or not and what image to use may be dictated by testing.